



# Pandora ITSM



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# Pandora ITSM

- Installation
- Management of users, permissions, groups
- Update
- Pandora ITSM Interface
- Ticketing and Support
- Support and Workflow
- Email support and management
- Support and Knowledge Base
- Support and Downloads
- Wiki
- Inventory and CMDB
- Customer Management CRM
- Project Management
- Time Management
- Reports
- Chatbot and Artificial Intelligence
- Advanced Settings
- Integration with eHorus
- GitLab
- Integration with Pandora FMS
- Integria IMS API
- Versioning of Integria IMS
- Glossary
- Integration with Microsoft Office 365 mail server protocols