



Pandora ITSM



From:

<https://pandorafms.com/manual/!775/>

Permanent link:

https://pandorafms.com/manual/!775/en/documentation/10_pandora_itsm/start

2024/03/18 21:03



Pandora ITSM

1. Installation of Pandora ITSM.
2. Management of users, permissions, groups.
3. Pandora ITSM Update.
4. Pandora ITSM interface.
5. Ticketing and support.
6. Support and Workflow.
7. Support and management by email.
8. Support and Knowledge Base.
9. Support and Downloads.
10. Pandora ITSM Wiki.
11. Inventory and CMDB.
12. CRM customer management.
13. Project management.
14. Time management.
15. Pandora ITSM reports.
16. Chatbot and Artificial Intelligence.
17. Pandora ITSM advanced configuration.
18. Integration of Pandora ITSM with Pandora RC.
19. Pandora ITSM integration with GitLab.
20. Pandora ITSM integration with Pandora FMS.
21. Pandora ITSM API 1.0.
22. Versioning of Pandora ITSM.
23. Pandora ITSM Glossary.
24. Pandora ITSM integration with Microsoft Office 365 mail server protocols.